

Agreement between the Customer and Saba Park Services UK Limited

This Website and accompanying booking service (together, the “Website”) is offered as a service to you, the customer, by Saba Park Services UK Limited on behalf of Stansted Airport Limited. Your use of this Website constitutes your agreement to all terms, conditions and notices contained on the Website. If you do not agree with the applicable terms and conditions then you are not authorised to use this Website.

Privacy Policy

Your privacy is important to us. We will only use the information that we collect about you lawfully, in accordance with the Data Protection Act 1998.

The details which you provide about yourself and any other information which identifies you (“Personal Information”) are held on the system. These details are used for operational purposes, for example producing the tickets or processing payments, and to personalise your shopping experience by using your purchases and browsing activity to make recommendations to you about products and services that we think may be of interest to you.

Your credit card or billing account details are only retained for the purpose of handling that individual transaction. Personal Information and payment details may be used by the system to determine automatically the appropriate way to fulfil your order. In order to process a purchase, your Personal Information and payment details may be passed to third party service providers (including Bus operators and Stansted Airport Limited) and, where we are lawfully requested to do so, regulatory authorities. Such third-party service providers will only have access to the Personal Information needed to perform the relevant service. They may not, however, use your Personal Information for any other purposes and are required to process your Personal Information in accordance with the Data Protection Act 1998.

We may use your Personal Information to inform you of special offers, new features, services and products offered by Saba Park Services UK Limited and selected partners. We will however not pass your Personal Information to any third-party other than the bus company you travel with and Stansted Airport Limited. If you do not wish to receive such information you may choose not to do so by clicking where indicated on the member registration page (or for telephone customers, informing our representative of this). If you wish to receive such material and you change your mind later, you may tell us by using the account page (displayed as your name on the main menu), (or for telephone customers, informing our representative of this).

You agree that any successor operator of this service may use your personal information on the same basis as we do.

We will not disclose your personal details to third parties except as outlined above or in the unlikely event that we are required to do so by court order or other legal requirement.

Please note that we may transfer your data to persons outside the EEA, but we will only do so in accordance with applicable data protection legislation.

You confirm that you will only enter personal information about yourself and that such information is true.

Our site uses cookies. Cookies are small pieces of information that are transferred to and stored by your browser on your computer. They allow us to provide enhanced features such as user name retrieval.

The use of cookies is common in the computer industry. We use cookies in three ways:

- (a) per-session cookie - these are used while you are logged on to the Website to help us monitor traffic through the site and do not store any personal information;
- (b) auto logon cookie - this stores some personal information in order to allow you to log on automatically; and
- (c) “looker” cookie – this stores historic data about your visits to our site and allows us to personalise your shopping experience and make recommendations to you about products and services that we think may be of interest to you.

In no circumstances do we collect any data that is not directly related to the use of the Website (so, for example, we do not record other sites that you have visited).

With most web browsers, it is possible to configure your Internet browser so that it can refuse new cookies, prompt you to accept a cookie or disable cookies altogether. How you do this will depend on the Internet browser you use (for example Internet Explorer, Google Chrome, Firefox etc). Be advised that, by refusing to accept Saba Park Services UK Limited cookies our Website will not operate correctly. For further details on cookies we recommend that you visit www.allaboutcookies.org.

If you have a dispute regarding the use and storage of your personal information by Saba Park Services UK Limited or you have any comments or questions on our privacy policy please contact us by e-mail at marketing.uk@sabagroup.com

If you would like details of the personal information we store about you, please write to: Saba Park Services UK Limited Second Floor, Building 4, Croxley Park, Hatters Lane, Watford, Hertfordshire. WD18 8F.

Limitation of use

This Website is for your use on a personal basis. You may not modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any information, products or services obtained from this Website.

Copyright and Trademark Notices

Product and company names featuring in the Website are the trademarks of their respective owners. All contents of this Website, including any software, are protected by copyright. No part of the site may be reproduced in any form whether electronically or otherwise without the prior consent of Saba Park Services UK Limited, other than temporarily in the course of using the service or to keep a record of a transaction entered using this service.

You shall not create a hypertext link to the Website or “frame” the Website, except with the express advance permission of Saba Park Services UK Limited.

Legal Identity

Airportstravelcard is a trading name of Saba Park Services UK Limited a company registered in England & Wales No. 0251872), whose registered office is at Second Floor, Building 4, Croxley Park, Hatters Lane, Watford, Hertfordshire, WD18 8YF.

Liability Disclaimer

Saba Park Services UK Limited uses reasonable endeavours to check the accuracy of information published on this Website. You should note however that Saba Park Services UK Limited does not warrant that such information will be error free and the user acknowledges that the information, products, and services published on this Website may include inaccuracies or typographical errors.

Changes are periodically made to the information herein. Saba Park Services UK Limited and/or its respective suppliers may make improvements and/or changes in this Website at any time.

Saba Park Services UK Limited and/or its respective suppliers make no representations about the suitability of the information, products, and services contained on this Website for any purpose.

Saba Park Services UK Limited shall use reasonable care and skill in carrying out the services contained in this Website.

To the maximum extent permitted by law, Saba Park Services UK Limited and/or its respective suppliers hereby disclaim all warranties, terms and conditions with regard to this information, products, and services, including all implied warranties, terms and conditions, by statute, collaterally or otherwise, of satisfactory quality, fitness for a particular purpose, title, and noninfringement.

In no event shall Saba Park Services UK Limited and/or its suppliers be liable for any loss of profit, loss of opportunity, loss of business, loss of revenue, wasted time, wasted costs, indirect, incidental, special, or consequential loss arising out of or in any way connected with the use of this Website or with the delay or inability to use this Website, or for any information, products, and services obtained through this Website, or otherwise arising out of the use of this Website, whether based on contract, tort, strict liability or otherwise, even if Saba Park Services UK Limited or any of its suppliers has been advised of the possibility of damages.

Except in relation to liability for death or personal injury, for which no limit applies, the liability of Saba Park Services UK Limited and/or its respective suppliers for direct loss arising out of the use of this Website, whether based on contract, tort, strict liability or otherwise, is limited to the total value of the transaction under which the claim arises for any one event or series of connected events.

This does not affect your statutory rights as a consumer.

No unlawful or prohibited use

- As a condition of your use of this Website, you warrant to Saba Park Services UK Limited that you will not use this Website for any purpose that is unlawful or prohibited by these terms, conditions, and notices.
- Saba Park Services UK Limited may suspend, block or terminate your access to the Website, in its absolute discretion.

Links

- This Website may contain hyperlinks to Websites operated by parties other than Saba Park Services UK Limited.
- The operation of such Websites is entirely outside Saba Park Services UK Limited control and you proceed at your own risk.
- Saba Park Services UK Limited does not endorse or sponsor the products, services or content you access through any linked site.

Use of Ticket Purchasing

The Website is provided to provide you with purchases and for other bona fide customer purposes. You warrant that you are at least 18 years of age and possess the legal authority to enter into this agreement (including instructing us to collect any payments from a credit card or billing account) and to use this Website in accordance with all terms and conditions herein.

You agree to be financially responsible for all of your use of this Website (as well as for use of your account by others).

You also warrant that all information supplied by you in using this Website is true and accurate.

Without limitation, any speculative, false or fraudulent purchase is prohibited. You agree that the travel services purchasing facilities of this Website shall be used only to make legitimate purchases for you or for another person for whom you are legally authorised to act. You understand that overuse or abuse of the travel services reservation facilities of the Website may result in you being denied access to such facilities.

Issue of Tickets

When your purchase has been confirmed your tickets will be dispatched via post.

It is your responsibility to check that the tickets issued to you are accurate.

We are only responsible for issuing tickets in accordance with your instructions. Please note that we are not an operator of these transport services.

Changes, Cancellations and refunds

Use of Tickets

Conditions of travel apply

These contain limits and exclusions relating to the liability of the bus companies in respect of loss caused by the delay and/or cancellation of the service.

A valid ticket for Travel must be produced.

Alterations to Terms & Conditions

Saba Park Services UK Limited reserves the right to change the terms, conditions, and notices under which this Website is offered. This right shall not affect the existing terms and conditions accepted by you upon making a legitimate purchase using this Website.

General

You will be responsible for all charges, fees, duties, taxes, and assessments arising out of the use of this Website.

Any rights not expressly granted herein are reserved.

This agreement is governed by the laws of England. You hereby consent to the exclusive jurisdiction of the English courts in all disputes arising out of or relating to the use of this Website.

Use of this Website is unauthorised in any jurisdiction that does not give effect to all provisions of these terms and conditions, including without limitation this paragraph.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and Saba Park Services UK Limited as a result of this agreement or use of this Website.

Saba Park Services UK Limited's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Saba Park Services UK Limited's right to comply with law enforcement requests or requirements relating to your use of this Website or information provided to or gathered by Saba Park Services UK Limited with respect to such use.

You agree that Saba Park Services UK Limited may provide details of your use of the Website to regulators or police or to any other third party, or in order to resolve disputes or complaints which relate to the Website, in Saba Park Services UK Limited complete discretion.

If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

This agreement constitutes the entire agreement between the customer and Saba Park

Services UK Limited with respect to this Website and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between the customer and Saba Park Services UK Limited with respect to this Website.

A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

These terms were last updated on Thursday 17 December 2020